



Cyber Security Reporting Options

The NJIIF provides Cyber Security coverage through Chubb/ACE American Insurance Company. Provided below is contact information for both confirmed and potential cyber security incidents. In the event of a cyber incident, you should take the following steps:

- Contact your IT Department immediately;
- Report the event to the Chubb Claims Hotline at 1-800-817-2665, cyberalert@chubb.com, and/or via the Chubb Mobile App;
- Text notification of the incident to the NJIIF Co-Administrator/Risk Manager's Office: Maria Makos: 973-477-4546), NJIIF Co-Administrator/General Counsel's office (Eric Nemeth: 201-522-3362 and/or Nancy DiMartino 908-672-5239);
- Non-emergency Cyber Security issues can be reported via email to Chubb at cyberclaimreport@chubb.com;

Please note that in the event there is a question whether the incident rises to the level of a cyber security risk, Chubb offers a one hour consultation (free of charge) with a "Response Coach" who will help determine the nature of the risk and if it is a reportable event. This service is offered whether the claim is reported via the hotline number, the mobile app or the email address.