

NEW JERSEY INTERGOVERNMENTAL INSURANCE FUND



REQUEST FOR PROPOSAL

**Position of: HEALTHCARE NETWORK PROVIDER FOR THE
WORKERS COMPENSATION INSURANCE FUND**

Submission Deadline: September 28, 2022

**Submission Location: NJiif, Administrators
C/O Mr. John Serapiglia
Eric Nemeth, Esq.
New Jersey Intergovernmental Insurance Fund
C/O Eric J. Nemeth, P.C.
55 Madison Ave., Suite 400
Morristown. NJ 07960**

RFP Number: 2023-019

New Jersey Intergovernmental Insurance Fund

GENERAL INFORMATION NOTICE (“GIN”) INTRODUCTION TO WORKERS COMPENSATION TPA AND RELATED SERVICES RFPS FOR 2023

Third Party Administrator (“TPA”) - RFP 2023-017
Medical Claims Manager (“MCM”) - RFP 2023-018
Healthcare Network Provider (“HNP”) - RFP 2023-019

This request (“RFP”)s seeks proposals for the following services for the NJIIF’s Workers Compensation Line of Insurance for 2023 for (1) Third Party Administrator (“TPA”), (2) Medical Claims Manager (“MCM”), and (3) **Healthcare Network Provider (“HNP”)**. Interested parties (“Applicants” or “Vendors”) may submit proposals for one or more of the listed positions.

Applicants who include the services described in two or more of the listed RFPs within the fee structure of their single proposal must clearly explain that their proposal covers the additional services and must provide substantive responses to the requirements listed in each of the subsumed RFPs. For example, if an Applicant for the position of TPA includes the services described under the Medical Claims Management RFP (2023-018) as an integral part of its proposal, Applicant’s proposal must clearly state that MCM services are included within its fee structure and its proposal must respond to the same set of requirements for “Vendor Response” as set forth in Section III of the MCM RFP.

Applicants who submit individual proposals in response to more than one of the listed RFPs shall indicate in the NJIIF form of fee proposal all discounts that are applicable in the event Applicant is selected for two or three of the positions for which Applicant has submitted proposals.

Sealed Proposals for RFP (2023-017, 2023-018-2023-019) will be received by the New Jersey Intergovernmental Insurance Fund (NJIIF), C/O Eric J. Nemeth, P.C, 55 Madison Ave., Suite 400, Morristown, NJ 07960 until 2:00 P.M. prevailing time, on Wednesday, September 28, 2022. All proposals will be opened at 2:00 P.M. at the same address. In addition to submission of a physical copy of the Sealed Proposals the Applicant shall email a copy of its Proposal contemporaneously to Justin Gallo at jgallo@polarisgalaxy.com and Nancy DiMartino at ndimartino@ejcounsel.com.

RFP’s must be received in a sealed envelope bearing the name and address of the bidder and shall be endorsed with the title of the Professional Service being quoted and the applicable RFP number, addressed to the **New Jersey Intergovernmental Insurance Fund, Attention Co-Chairmen**, at the place and hour mentioned above.

Please note that proposals received after the above dates or which fail to comply with the listed Minimum Proposal Requirements will not be considered.

All proposals shall address the “Minimum Requirements for Vendor Response” in the RFP, but may also include such other information that the interested parties believe will assist the NJIIF in evaluating the proposal.

All selections will be based on review of the documentation and information submitted as well as independent research performed by the NJIIF, such as review of references, an evaluation of performance with other governmental and non-governmental entities and/or all other available information. The NJIIF reserves the right to choose one or more professionals for each services, or to choose not to make a selection based on the Notice, or to post subsequent Notices for the same, similar or different services.

N.J. Pay to Play Compliance

Compliance with N.J.S. 19:44A-20.4 ET. Seq.

The NJIIF is a joint insurance fund whose whole operations fall within the ambit of legislation which became effective on January 1, 2006 known as the “Local Unit Pay to Play Law”, codified at N.J.S.A. 19:44A-20.4 et. Seq. (“PTP”). In Compliance with the PTP, the NJIIF has chosen to enter into contracts for its professionals in accordance with N.J.S.A. 19:44A-20.7, otherwise known as the “fair and open process”. In that regard, the NJIIF is soliciting proposals for the Professional services listed below. In addition, to the General Information, Notice, and Bid Document Check List provided; clicking on the Professional service link will provide a description of the services requested, proposal requirements and the criteria pursuant to which proposals will be evaluated by the NJIIF.

New Jersey Intergovernmental Insurance Fund
2023 RFP Background Information

The New Jersey Intergovernmental Fund (NJIIF) is a New Jersey approved self-insured, reinsured Public Entity Insurance Pool serving twenty one members statewide. The NJIIF offers all New Jersey public entities multiple lines of insurance including; Workers Compensation, General Liability, Police Professional, Public Officials, Automobile, Property, Inland Marine, Cyber, Boiler Machinery, Blanket Accident for Emergency employees and volunteers, Crime and Environmental coverages.

2022 MEMBERSHIP

City of Asbury Park	Borough of Roseland
City of Bayonne	Borough of Teterboro
Township of Cedar Grove	City of Union City
Borough of Hasbrouck Heights	Union City Parking Authority
Borough of Mantoloking	Township of Verona
Township of Maplewood	Borough of Wanaque
Township of Mine Hill	County of Warren
Morristown Parking Authority	Warren County Mosquito Comm.
North Bergen Parking Authority	Township of Wayne
Borough of North Haledon	Borough of Woodland Park
Township of Old Bridge	

These public entities collectively form the following data:

Building Values:	\$1,071,808,483	Number of Vehicles:	2,054
Full Time Employees:	3,243	Part Time Employees:	1,444
Resident Population:	482,868	Seasonal:	1,287
Payroll Information:	\$285,795,868	Budget:	\$696,848.972

RFP-2023-019

**REQUEST FOR PROPOSAL
HEALTHCARE NETWORK PROVIDER FOR WORKERS COMPENSATION LINE OF
INSURANCE FOR 2023**

The NJIIF provides coverage for workplace related injuries pursuant to the Workers Compensation Act for its Member's employees. The NJIIF is soliciting proposals for access to independent healthcare network(s) ("HNP's") for its Workers Compensation Fund for calendar year 2023 with options to be exercised at the sole discretion of the NJIIF for 2024 and 2025. The NJIIF will select one or more HNP vendors ("Applicants") who maintain independent healthcare provider network(s) based upon a fair and open process, pursuant to N.J.S.A. 19:44A-20.4 et.seq. Please note that in order to have its proposal considered by the NJIIF, the applicant must satisfy the minimum requirements as set forth in Section III hereof and the preceding GIN

- I.) **Selection of Healthcare Provider Networks:** Assuming one or more acceptable proposals are received, and contract terms can be established, the NJIIF, at its sole discretion, may appoint one or more vendors ("Vendor") who maintain, and will provide the NJIIF with access to, healthcare networks for the NJIIF's Workers Compensation Fund for calendar year 2023 and with options to extend the contract for 2024 and 2025. The NJIIF may select an individual or firm to provide these services, so long as they are satisfied that the Minimum Requirements set forth in Section III hereof will be satisfied. No substitution for any aspect of the services quoted by Vendor in response to this RFP may be made without the express written consent of the NJIIF Executive Board, which consent may be withheld in its sole discretion.

- II.) **Scope of Services and Healthcare Provider Network Attributes:** The successful Vendor shall provide access to and facilitate the use of its healthcare network(s) by the NJIIF's Workers Compensation Fund and its affiliated members and their employees, with said HNP having the following minimum attributes:
 - A. The healthcare network(s) provided by Vendor shall include all medical examination, treatment and rehabilitation and therapy services reasonably anticipated for the NJIIF's member employees with regard to work related injuries, including but not limited to medical examinations, MRIs, surgery, emergency care, pharmaceutical and medical/ancillary supplies, home care support and physical therapy (all of the foregoing services being collectively referred to herein as "Medical Services").
 - B. All physicians, nurses, treatment and examination facilities comprising the healthcare network(s) provided by Vendor shall be duly licensed, accredited and in good standing in the State of New Jersey. JCAHO approved facilities are required.
 - C. The healthcare network(s) shall be comprised of a sufficient number of establishments and medical providers to provide ease of geographic access by all NJIIF member employees for all Medical Services.
 - D. The Vendor shall provide, at no additional charge, electronic communication of and access to all medical data, file notes, billing and payment information and other

records to the NJIIF's Third Party Administrator ("TPA"), Fund Administrator's and General Counsel.

- E. All Medical Services and supplies tendered through the Vendor's healthcare network(s) shall be provided to the NJIIF at the deepest, discounted rates available, with the basis and calculation for each discount being provided in detail on each statement or invoice for all medical services and ancillary supplies provided for each workers compensation claim.
- F. Where Vendor charges to the NJIIF are based upon a percentage of savings in repricing of medical bills, the rates charged by the medical providers from which the percentage shall be calculated shall be those deemed to be "usual and customary" as that term is defined by the Health Insurance Association of America or other regionally or nationally recognized organization approved by the NJIIF.
- G. Vendor will actively interface with medical providers and the NJIIF's TPA in order to facilitate employee return to work and use of modified duty programs.
- H. If selected to provide its healthcare network(s) to the NJIIF, Vendor will work with the NJIIF's TPA and Medical Claims Manager to establish a distinct panel list of physicians and medical treatment facilities for each NJIIF member. Said network will be required to be in place within 30 days of appointment. Simply providing a copy of Vendor's HPN will not suffice. The member-specific panel list shall be limited so that a relationship can be established with the physician/facility and the NJIIF so that employees are treated promptly, and employees are returned to work as quickly as possible.
- I. Vendor will be required to acknowledge and agree that in the event it is awarded a contract for service by the NJIIF, it shall be prohibited from receiving payment, reimbursement or any form of compensation from any person for services provided by Vendor on behalf of the NJIIF or its members, without first obtaining the prior, written consent of the NJIIF.
- J. Vendors acknowledge that the NJIIF may, from time to time, have direct contracts with certain medical provides, which contracts and providers will be excluded from the healthcare network(s).

III.) **Minimum Qualifications and Vendor Response to this Solicitation of Proposals:** In order for prospective Vendors to be considered by the NJIIF, interested parties submitting proposals in response to this solicitation must meet the following minimum requirements:

A. **Minimum Qualifications:** In order to fulfill the duties required of Vendor, it must be demonstrated to the satisfaction of the NJIIF (unless the subject requirement is expressly waived by the NJIIF, which waiver, if any, may be provided at the sole discretion of the NJIIF) that:

1. The healthcare network(s) made available to the NJIIF has/have the capacity, scope of services and geographic locations to meet the needs of the NJIIF and its member employees. **It should be noted that as of the date of**

this RFP, over the past five years (1/1/17 – to 12/31/21) the NJIIF has covered 650 lost time claims, 2,017 medical only claims and 465 record only claims.

2. The Vendor has sufficient staff to satisfy the scope of services described in Section II hereof.
3. Vendor's management team consists of individuals with no less than seven years of experience providing healthcare network services to governmental entities for Workers Compensation cases.
4. Vendor's healthcare network(s) and the medical providers thereunder will continue to provide services through the Term.
5. Vendor carries statutory Worker Compensation insurance, Auto and General Liability coverage with limits of not less than \$2,000,000 per claim/\$2,000,000 aggregate, Professional Liability insurance with limits of not less than \$5,000,000 per claim/\$5,000,000 aggregate and Cyber Liability with limits of \$1,000,000 per claim for each of the following coverages: Media Content Insurance, Security and Privacy Liability Insurance, Regulatory Action Sublimit of Liability, Network Interruption Insurance, Event Management Insurance and Cyber Extortion Insurance. All policies except Workers Compensation and Professional Liability shall name the NJIIF as an additional insured.

B. Minimum Requirements for Vendor Response to the NJIIF's Solicitation of Proposals: Applicants wishing to provide a proposal in response to this RFP shall include the following minimum information in its proposal:

1. Full name, Federal I.D. number, business address, phone and fax number of entity or person submitting the proposal.
2. List of all individuals who, if selected, will provide services to the NJIIF, along with a summary of the post-high school education and licenses held by each such person.
3. Number of years each person providing services has worked for New Jersey joint insurance funds, the identities of those funds and the services provided to each.
4. A description of the services to be provided in addition to those set forth in Section II hereof.
5. A list, including name and address, of all persons, facilities, companies or other entities providing services under the HPN(s).
6. Copies of all licenses, certifications and approvals currently maintained by Vendor and each of the participants in its HPNs.
7. A list and description of any complaints filed by any person with any regulatory body regarding the services provided by Vendor or its participating Medical Services providers.
8. Completed Respondent's Information Sheet. (Please use Exhibit A-1)



9. Proposed pricing to provide the services set forth in Section II and III (B) (4) hereof during the Term. To the extent pricing is based on access to or healthcare network utilization, a detailed description of how such fees are calculated shall be provided. To the extent pricing is based upon discounts applied to “standard” Medical Services provider invoices, Vendor shall provide all details on how such fees are calculated. Vendor shall also include in its proposal all services and supplies that are provided on a fixed fee or per diem basis. Finally, Vendor shall indicate pricing that is available on a “per claim” or flat fee/annual basis. (Please use Exhibit A-2). Please also provide a detailed description of how pricing or repricing of medical services and supplies for providers or services not currently offered by Vendor’s healthcare network(s) (ie, those that are “out of network”) will be determined.
10. A detailed description of all financial relationships and the terms thereof, which Vendor has with (a) any person or entity that would be providing services to the NJIIF as part of the HCN, and (b) any person or entity currently providing services to the NJIIF.
11. A detailed description of the repricing process including the average and maximum turnaround times, electronic capabilities, and paperwork/forms necessary.
12. The Bid Document Check List, initialed and all requirements on list attached. (Please use Exhibit B)
13. A statement that the applicant complies with N.J.S.A. 10:5-1 et. seq. (Law Against Discrimination) and P.L. 1975, C. 127 .(Please use Exhibit C)
14. The name and address of at least three (3) references consisting of client s for which the applicant has provided services in the past five (5) years.
15. Stockholder Disclosure Certificate (Please use Exhibit D) and Non-Collusion Affidavit (Please use E)
16. A copy or description of vendor’s Disaster Recovery Plan.
17. Vendor shall provide the NJIIF with 5 copies of its proposal.
18. Applicants are encouraged to provide any supplemental information deemed important and the reason it should be considered in the overall evaluation.
19. A list of all subcontractors or vendors through which applicant intends on providing services to the NJIIF.
20. In submitting its response to this RFP, the applicant shall make the affirmative representation that other than as set forth in Schedule FD (Please use Exhibit F), within the last twelve months, it has received no payment, compensation or reimbursement in any form from any person, company or entity for the referral or assignment of work, business of for services provided to or on behalf of the NJIIF or any of its members. Applicant shall complete the Schedule FD providing therein a detailed list of all individuals that have paid or reimbursed applicant during the past twelve months and

the amounts of all such payments where such payment(s) was/were derived from based upon or related to the NJIIF.

IV.) **Basis for Award of Professional Services Contract:** The NJIIF shall award the agreement for the professional services described herein, if at all, at its sole discretion, based upon numerous factors, including by way of example and not limitation, vendor qualifications, merit, proposal cost, references and experience with issues confronting the NJIIF. The NJIIF reserves the right to select a Vendor and negotiate with said Vendor the compensation to be paid for its services and other terms of the contract pursuant to which said services will be rendered to the Fund... A final award, if any, shall be made by Resolution adopted by a majority of the Executive Board of the NJIIF based upon the proposal made to the NJIIF that has been determined to be **the most advantageous to the NJIIF, price and other factors considered.** The specific criteria will include, by way of example and not limitation:

- A. Responsiveness to the scope of services;
- B. Organization of the proposal;
- C. Experience, reputation, and qualifications of the principal assigned to service the NJIIF;
- D. History and experience with similar types of governmental entities;
- E. Knowledge of the operations of joint insurance funds and insurance pools in N.J., and the services to be provided as a healthcare network provider;
- F. Knowledge of N.J. Workers Compensation Act requirements;
- G. Viability, stability and breadth of geographic locations and practice areas of the HPN;
- H. Favorable references from Public sector clients for whom similar services are/were provided;
- I. Supplemental information provided as part of the proposal;
- J. Other factors the NJIIF Executive Board deems in the best interest of the NJIIF membership;
- K. The NJIIF reserves the right to reject any proposal(s), to waive any irregularities or technicalities and to accept the proposal deemed the most advantageous to the NJIIF;
- L. All awards are and shall be subject to the availability of funds.

Exhibit A-1

RESPONDENTS INFORMATION SHEET

Please fill in the following information and submit with your proposal:

COMPANY NAME: _____

ADDRESS: _____

PHONE NUMBER: _____

FAX NUMBER: _____

FEDERAL I.D. NUMBER: _____

NAME OF PERSON PREPARING BID: _____

PHONE NUMBER _____ EXT. _____

CONTACT PERSON FOR CORRESPONDANCE REGARDING THE PROPOSAL

NAME: _____

ADDRESS: _____

PHONE: _____ FAX NUMBER: _____

E-MAIL ADDRESS: _____

PROJECT COORDINATOR

COMPANY NAME: _____

ADDRESS: _____

PHONE NUMBER: _____

CELL PHONE NUMBER: _____

FAX NUMBER: _____

PERSON TO CONTACT: _____

EMAIL ADDRESS: _____



Exhibit A-2
NJIIF PROPOSAL FORM

Applicant name & title: _____

Signature: _____

Address: _____

Phone: _____ Fax: _____

Title/Number of RFP: _____

The following as applicable:

1.) Healthcare Network Provider	2023	2024	2025
Flat/Annual rate for the proposal services:	\$ _____	\$ _____	\$ _____
Per claim flat fee rate for the proposal services:	\$ _____	\$ _____	\$ _____
Hourly Rate for providing services outlined herein:	\$ _____	\$ _____	\$ _____
Hourly Rate for additional services/personnel:	\$ _____	\$ _____	\$ _____

Description _____

2.) Any other anticipated expenses/costs: \$ _____ \$ _____ \$ _____

Description _____

Exhibit B

RFP DOCUMENT CHECKLIST

Instructions to Respondents and Statutory Requirements

Initial each checked entry to confirm applicant's review and response to each item

Required by NJIIF	Submission Requirement	Initial
X	RFP Document Checklist (Exhibit B)	
X	Business Registration Certificate Form (mandatory with RFP submission)	
X	Stockholder Disclosure Certification Form (Exhibit D)	
X	Non-Collusion Affidavit Form (Exhibit E)	
X	Photocopy of Affirmative Action Compliance - Evidence and Language Read and Acknowledged (Exhibit C)	
X	RFP Proposal Form (Exhibit A-2)	
X	Respondent's Information Sheet (Exhibit A-1)	
X	Financial Disclosure (Schedule FD)	

Place the following mandatory submissions at the beginning of the Proposal:

1. Business Registration Certificate

Exhibit C

**AFIRMATIVE ACTION COMPLIANCE NOTICE
N.J.S.A. 10:5-31 and N.J.A.C. 17:27**

**GOODS AND SERVICES CONTRACTS
(INCLUDING PROFESSIONAL SERVICES)**

This form is a summary of the successful bidder's requirement to comply with the requirements of N.J.S.A. 10:5-31 and N.J.A.C. 17:27.

The successful bidder shall submit to the public agency, after notification of award but prior to execution of this contract, one of the following three documents as forms of evidence:

(a) A photocopy of a valid letter that the contractor is operating under an existing Federally approved or sanctioned affirmative action program (good for one year from the date of the letter);

OR

(b) A photocopy of a Certificate of Employee Information Report approval, issued in accordance with N.J.A.C. 17:27-4;

OR

(c) A photocopy of an Employee Information Report (Form AA302) provided by the Division and distributed to the public agency to be completed by the contractor in accordance with N.J.A.C. 17:27-4.

The successful vendor may obtain the Affirmative Action Employee Information Report (AA302) from the contracting unit during normal business hours.

The successful vendor(s) must submit the copies of the AA302 Report to the Division of Contract Compliance and Equal Employment Opportunity in Public Contracts (Division). The Public Agency copy is submitted to the public agency, and the vendor copy is retained by the vendor.

The undersigned vendor certifies that he/she is aware of the commitment to comply with the requirements of N.J.S.A. 10:5-31 and N.J.A.C. 17:27 and agrees to furnish the required forms of evidence.

The undersigned vendor further understands that his/her bid shall be rejected as non-responsive if said contractor fails to comply with the requirements of N.J.S.A. 10:5-31 and N.J.A.C. 17:27.

COMPANY: _____ SIGNATURE: _____

PRINT NAME: _____ TITLE: _____ DATE: _____

N.J.S.A. 10:5-31 and N.J.A.C. 17:27
MANDATORY EQUAL EMPLOYMENT OPPORTUNITY LANGUAGE
Goods, Professional Services and General Service Contracts
(Mandatory Affirmative Action Language)

During the performance of this contract, the contractor agrees as follows:

The contractor or subcontractor, where applicable, will not discriminate against any employee or applicant for employment because of age, race, creed, color, national origin, ancestry, marital status, affectional or sexual orientation or sex. Except with respect to affectional or sexual orientation, the contractor will take affirmative action to ensure that such applicants are recruited and employed, and that employees are treated during employment, without regard to their age, race, creed, color, national origin, ancestry, marital status, affectional or sexual orientation or sex. Such action shall include, but not be limited to the following: employment, upgrading, demotion, or transfer; recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. The contractor agrees to post in conspicuous places, available to employees and applicants for employment, notices to be provided by the Public Agency Compliance Officer setting for the provisions of this nondiscrimination clause.

The contractor or subcontractor, where applicable will, in all solicitations or advertisements for employees placed by or on behalf of the contractor, state that all qualified applicants will receive consideration for employment without regard to age, race, creed, color, national origin, ancestry, marital status, affectional or sexual orientation or sex.

The contractor or subcontractor, where applicable, will send to each labor union or representative or workers with which it has a collective bargaining agreement or other contract or understanding, a notice, to be provided by the agency contracting officer, advising the labor union or workers' representative of the contractor's commitments under this act and shall post copies of the notice in conspicuous places available to employees and applicants for employment.

The contractor or subcontractor, where applicable, agrees to comply with any regulations promulgated by the Treasurer pursuant to N.J.S.A. 10:5-31 et seq., as amended and supplemented from time to time and the Americans with Disabilities Act.

The contractor or subcontractor agrees to make good faith efforts to employ minority and women workers consistent with the applicable county employment goals established in accordance with N.J.A.C. 17:27-5.2 or a binding determination of the applicable county employment goals determined by the Division, pursuant to N.J.A.C. 17:27-5.2.

The contractor or subcontractor agrees to inform in writing its appropriate recruitment agencies including, but not limited to, employment agencies, placement bureaus, colleges, universities, labor unions, that it does not discriminate on the basis of age, creed, color, national origin, ancestry, marital status, affectional or sexual orientation or sex, and that it will discontinue the use of any recruitment agency which engages in direct or indirect discriminatory practices.

The contractor or subcontractor agrees to revise any of its testing procedures, if necessary, to assure that all personnel testing conforms with the principles of job-related testing, as established by the statutes and court decisions of the State of New Jersey and as established by applicable Federal law and applicable Federal court decisions.

In conforming with the applicable employment goals, the contractor or subcontractor agrees to review all procedures relating to transfer, upgrading, downgrading and layoff to ensure that all such actions are taken without regard to age, creed, color, national origin, ancestry, marital status, affectional or sexual orientation or sex, consistent with the statutes and court decisions of the State of New Jersey, and applicable Federal law and applicable Federal court decisions.

The contractor and its subcontractors shall furnish such reports or other documents to the Division of Contract Compliance and EEO as may be requested by the Division from time to time in order to carry out the purposes of these regulations, and public agencies shall furnish such information as may be requested by the Division of Contract Compliance & EEO for conducting a compliance investigation pursuant to Subchapter 10 of the Administrative Code at N.J.A.C. 17:27.

Exhibit D

STOCKHOLDER DISCLOSURE CERTIFICATION

Name of Business _____

I certify that the list below contains the names and home addresses of all stockholders holding 10% or more of the issued and outstanding stock of the undersigned.

OR

I certify that no one stockholder owns 10% or more of the issued and outstanding stock of the undersigned.

Check the box that represents the type of business organization:

- Partnership Corporation Sole Proprietorship
 Limited Partnership Limited Liability Corporation Limited Liability Partnership
 Subchapter S Corporation

Sign and notarize the form below, and, if necessary, complete the stockholder list below.

(copy if need more space)

Stockholders:

Name: _____

Name: _____

Home Address: _____

Home Address: _____

Name: _____

Name: _____

Home Address: _____

Home Address: _____

Subscribed and sworn before me this ____ day of _____, 2__.

(Notary Public)

My Commission expires:

(Affiant)

(Print name & title of affiant)

(Corporate Seal)



Exhibit E

NON-COLLUSION AFFIDAVIT

State of New Jersey
County of _____

ss:

I, _____ residing in _____
(name of affiant) (name of municipality)
in the County of _____ and State of _____ of
full age, being duly sworn according to law on my oath depose and say that:

I am _____ of the firm of _____
(title or position) (name of firm)
_____ the bidder making this Proposal for the bid

entitled _____, and that I executed the said proposal with
(title of bid proposal)

full authority to do so that said bidder has not, directly or indirectly entered into any agreement, participated in any collusion, or otherwise taken any action in restraint of free, competitive bidding in connection with the above named project; and that all statements contained in said proposal and in this affidavit are true and correct, and made with full knowledge that the _____
relies upon the truth of the statements contained in said Proposal and in the statements contained in this affidavit in awarding the contract for the said project.

I further warrant that no person or selling agency has been employed or retained to solicit or secure such contract upon an agreement or understanding for a commission, percentage, brokerage, or contingent fee, except bona fide employees or bona fide established commercial or selling agencies maintained by _____.

Subscribed and sworn to

before me this day _____ of
_____, 20____

Signature

(Type or print name of affiant)

Notary Public

My commission expires: _____
(Seal)

Exhibit G

If applicable to the scope of service set forth in this RFP, the following questions should either be addressed in your proposal, or be answered should your firm be invited for an interview by the NJIIF.

GENERAL INFORMATION

Please provide a complete list of current managed care services that you are submitting in your proposal.

Please explain how the above services work?

How do you select claims for clinical intervention?

How do you validate your impact at a claim level? At a program level?

Provide at least three current customer references?

Please provide a list of your current New Jersey clients.

Provide recent success stories involving the services you are proposing to provide. In which category of product? Clinical?

List your various applicable certifications, accreditations, licenses, etc.

Are you licensed to do Manage Care in NJ?

What key management staff in your organization will be assigned to NJIIF on an ongoing basis? What are their qualifications and experience? Have they handled Municipal/Public Entity WC claims ?

Does your firm belong to any industry organizations, advisory panels, councils, etc.? If so, please describe.

What are your organization's top developmental priorities? Describe top challenges your organization currently faces and how your organization is addressing these challenges.

What differentiates your company from your competitors? What innovative products and services will you offer as part of this RFP

Please describe the implementation team and the process you propose. Do you have dedicated implementation specialists? Include a sample implementation report.

Describe your stewardship process and provide a sample stewardship report.

Describe your customer service and account management model and proposal for managing the NJIIF account.

How does your work get to the NJIIF and to our clients?

How will the TPA, NJIIF administrators, and the member interface with your computer system?

Is paperless Case Management available?

How is your paperless system supported?

What is your electronic data transfer capabilities as far as maximum size and access?

INTAKE

Can you take initial reports directly from the TPA?

What is your staff hours of availability for the initial intake process?

What is the development of information for State reporting?

What is your transmittal to NJIIF in electronic access format?

What is your process for handling questionable cases?

What internet based interface or web portal capabilities are available to your clients?

FROI

Are you able to download these in a batch each day? Or can they be forwarded by e mail or fax to the TPA.

NURSE TELEPHONIC TRIAGE

Do you provide telephonic triage? Describe your program, including turnaround standards and reporting capabilities.

What is the turnaround time for written or verbal updates available to your clients and the insured?

What are your case manager's caseloads?

Will you provide dedicated nurses for the NJIIF WC claims?

Describe the integration of your telephonic triage program with other managed care program components.

Provide a workflow of your process.

What is the case managers workflow? Is it comparable to our request?

Do you offer outbound calls on self-care cases/claims?

Is the caller answered by a live person?

Is all triage performed by a nurse? What are their credentials?

Are your case managers RN's?

Describe your medical guidelines.

What are your diagnostic PT scheduling procedures?

How do you handle non-English speaking callers? Is there an additional cost?

What are the particularly unique advantages of your company's service offering in this area?

Do your Case Managers follow up on light duty with the employer?

What is the average duration of a case management case?

Do your supervisors or team leaders carry a case load?

Do you maintain a case diary system per case manager?



Do you schedule all medical appointments during non-work hours?

PHARMACY

Describe your pharmacy benefit management program.

Describe any relationships with subcontractors or other outside vendors. Describe your relationship with the subcontractor, how services are delivered, and the steps you take you maintain quality assurance.

Can you provide access to prescriptions through all pharmacies without the injured making payment? Can you then bill the NJIIF directly?

What is your specific strategy in managing narcotics? Is there a varying strategy for young claims? Older claims?

How do you manage specialty drugs? Can you identify specialty drugs that are being managed at the physician office? If so, how are you capturing and converting into the PBM network?

How do you manage out of network or third party bills?

Please describe your repackaged drug/physician dispensing solution.

How do you manage and control the formulary?

How do you manage generic drug substitution?

DURABLE MEDICAL EQUIPMENT

Provide a brief description of your overall capabilities to provide DME services.

Describe any relationships with subcontractors or other outside vendors. Describe your relationship with the subcontractor, how services are delivered, and the steps you take you maintain quality assurance.

Describe the integration of your DME program with other managed care program components.

Describe your discharge planning process.

What clinical oversight do you provide?

Describe your process for assuring the medical necessity of a requested DME item or service.

Describe current policies and procedures related to timely delivery. Does your organization have the ability to inform NJIIF immediately of any potential problems in providing any DME/medical supplies in a timely manner under the provider agreement? If so, please describe.

The selected DME provider must verify claimant eligibility and obtain any required prior authorization before providing services to NJIIF's claimants. The selected DME provider must also notify NJIIF immediately upon receipt of a prior authorization if the order cannot be filled as requested. Describe your internal processes for carrying out these functions.

Describe your organization's policies and procedures for working with physicians and other providers and insurers to ensure that care is coordinated, and that pertinent information is communicated to those entities.

What are the standard business hours for your customer service center? Are you available 24-7?



TELEPHONIC CASE MANAGEMENT

Describe your telephonic case management program.

Describe any relationships with subcontractors or other outside vendors. Describe your relationship with the subcontractor, how services are delivered, and the steps you take you maintain quality assurance.

Describe the suggested case management model (how and when you would apply nurse case management) triggers, duration, closure criteria, etc.) for NJIIF.

Do your telephonic case management nurses also handle utilization review?

How are utilization and case management nurses supervised?

What are your caseload standards?

Please provide a copy of your initial evaluation template.

Explain any requirement for referencing and documenting treatment and disability duration guidelines.

Specify the timing for the initial evaluation.

Describe how you manage catastrophic and chronic pain cases.

Describe your ongoing case management process, including criteria and timing for follow up.

Who will be the nurse case manager(s) assigned to this account? Are they in-house staff or contractors? How were they selected? What are their qualifications and WC experience?

Describe the role and authority of a case manager, including philosophy of case management, duration of involvement, face-to-face vs. telephone contact, and other relevant factors.

Are all cases screened for WC case management? Please list criteria for identifying potential problem cases and describe when and how criteria are applied.

How do you monitor and evaluate the quality and effectiveness of your case managers? How are the results communicated to providers, your management and staff, employers, and clients?

How does your case management model integrate with the rest of your program?

MEDICAL AND INJURY MANAGEMENT

What is your return to work philosophy? Explain your approach.

Describe any relationships with subcontractors or other outside vendors. Describe your relationship with the subcontractor, how services are delivered, and the steps you take you maintain quality assurance.

Do you have medical directors and/or physician advisors on staff?

Please describe your recommended process for ensuring early return to work.

Are utilization review decisions linked to the bill review process? If so, please describe.

Please describe your recommended process for utilization review

Explain your capabilities to provide vocational assistance to an insured through TCM.

Describe your mid case referral process (the process to continually identify and triage claims that were not initially referred to medical case management, but qualified at a later time).

Describe your predictive modeling capabilities and methodology.

Please provide a detailed description of your early intervention services and process.

FIELD CASE MANAGEMENT

Describe your field case management program(s).

Describe any relationships with subcontractors or other outside vendors. Describe your relationship with the subcontractor, how services are delivered, and the steps you take to maintain quality assurance.

What credentials and experience are your field case managers required to have?

Do field case managers have access to the claim and clinical management systems?

Describe your field case task assignment process.

How will you provide field case management services in the jurisdictions where NJIIF does business?

How are field case managers supervised?

What are your caseload standards? How are case managers assigned to new cases?

Describe your in-house training programs for nurse case managers.

Describe the guidelines used specific to disability/treatment plans (i.e., ODG, ACOEM, etc.). Include the source and how this is integrated within your system(s).

How do you handle rushes, or weekend referrals? Any extra charges?

What is your response time to new cases?

Unless otherwise directed by the client , NCM to contact he adjuster for authorization on all:

Diagnostic Testing

DME

Surgeries

Inpatient Stays

Out of network treatment

Home Health Services

FCE's

Unless otherwise directed by the client, NCM is to contact insured/adjuster to confirm:

Light Duty

RTW status

Obtain a job description